



*Towards citizen-centered eGovernment
in European cities and regions*

eCitizen II

ECITIZEN II PROJECT NEWSLETTER

22 DECEMBER 2010



Project website

http://www.baltic.org/projects/ecitizen_ii

Project workshops 2011

Vysocina

Czech Republic
22-24. March

Tartu

Estonia
7-9. June 2010

Flevoland

The Netherlands
20-22. September

Odense

Denmark
22-24. November

*Dear Reader,
Welcome to eCitizenII project newsletter.*

In the newsletters we will share with you news, updates and other valuable information about the project, developing and enhancing e-democracy and e-participation in the European regions and cities. The project is funded by the Interreg IVC programme.

The project will last from 2010 to 2012 and the partners of the project are from 10 European countries:

- Bologna, Italy
- EUDEL, Basque country, Spain
- Flevoland, The Netherlands
- Kerry County, Ireland
- Miskolc, Hungary
- Odense, Denmark
- Patras, Greece
- Tampere, Finland
- Tartu, Estonia
- Vysocina, Czech Republic

The lead partner of the project is Baltic Institute of Finland.

In this newsletter:

eCitizenII project held successful workshops in:

- Bilbao, Spain, May, 2010
- Patras, Greece, November 2010
- Stockholm, Sweden 2010

Website for online manual

www.eparticipation.eu

eCitizenII project is supporting The Citadel Statement

Changes in the project:

- New partner Kerry County, Ireland
- Tartu is now responsible for component 3



European Union
European Regional Development Fund



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eCitizenII project joint seminar and study visit to Bilbao, Spain 18-19 May, 2010

The two-day seminar was targeting at the project partners to discuss one of the key subjects related to developing and accelerating eGovernment, **Governance Requirements**. The project partners prepared under the guidance of the Component 3 responsible partner, Sheffield City Council, first local reports on this subject and results were utilized in preparing content of the joint seminar. Local reports will be included in the main project output, the Pan-European Best-Practice Manual on eParticipation with recommendations for local and regional administrations.

The joint seminar and study tour in Bilbao was arranged and hosted by the project partner EUDEL www.eudel.net in the EUDEL office premises in the city center. More than 30 partner representatives attended the joint seminar and some also attended the EISCO2010 conference, which took place immediately after the eCitizen II joint seminar 20-22 May 2010. The EISCO conference is an annual European conference, which brings together politicians and experts from local and regional authorities to discuss eGovernment and Information Society www.eisco2010.eu

eCitizenII project joint seminar and study visit to Patras, Greece 22-25 November 2010



The eCitizen II joint seminar and study visit was arranged by ADEP S.A. in the [Municipality of Patras](#).

The two-and a half-day seminar targeted at the project partners to discuss **Stakeholder Engagement** as the second subject area related to eGovernment and eParticipation development in city and regional administrations. Partners in 10 cities and regions prepared local reports and results were jointly discussed and good and not so successful experiences were shared in joint

workshops. Local reports will be included in the main project output, the Pan-European Best-Practice Manual on eParticipation with recommendations for local and regional administrations. The Manual layout was introduced and participants were trained to download and comment the content of the Manual which will be launched officially in December 2010.

Representatives of Municipality of Patras, Cities of Patras, Heraklion and Trikala as well as local democracy associations among others introduced local initiatives on citizen inclusion in local decision-making including [Digital Cities of Central Greece](#) and [information and eServices of Patras Municipality](#).



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eCitizenII project joint seminar and study visit to Stockholm, Sweden 13-14 December 2010

Tartu City Government as a new responsible partner of the eCitizen II Component 3 arranged a joint seminar and study visit to Stockholm in Sweden 13-14 December 2010. This event was designed to ensure the project partners with access to the latest trends and good practical experiences in Europe in utilizing eServices in modernizing public administrations and engaging with citizens. The seminar was arranged together with the city of Stockholm and the City eServices Programme was introduced to the project partners. The seminar took place in the Stockholm City Hall.



Website for online manual www.eparticipation.eu

The website for online manual is now in the piloting phase.

Domain name www.eparticipation.eu was selected by the online voting among the project partners.

The technical solution is provided by the Finnish company [UnoAm OY](http://UnoAm.OY) and introduced by the developers to the project partners in Partas seminar.

eCitizenII project is supporting The Citadel Statement

On December 14, 2010, in Ghent, Belgium The Citadel Statement was announced.

In November 2009 EU Ministers signed the Malmö Ministerial Declaration outlining a forward-looking eGovernment vision to be achieved by 2015. [The Citadel Statement](#) is aiming to help 'make Malmö real' by producing a pan-European 'Call to Action' - known as The Citadel Statement - that will help local government deliver on the key objectives of the Malmö Declaration.

In the Ghent meeting project partners from Fleovoland and Vysocina were participating.

Changes in the project

From July 1st, 2010 **new partner in the project is Kerry County, Ireland**, as South-West Regional Authority, Ireland was not able to continue as partner in the project.

City of Tartu was appointed as responsible partner for Component 3 activities as City of Sheffield, UK, was not able to continue in the project partnership.



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